

**INSTITUTE OF COOPERATIVE MANAGEMENT:: MADURAI - 22.**  
**COURSE MODULE**

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| 1.  | Name of the Programme     | Programme on <b>Emotional Intelligence and Art of Dealing with People</b>  |
| 2.  | Duration                  | August 23.8.2023 to 25.8.2023 (3 days)   |
| 3.  | Capacity                  | 30 Numbers   |
| 4.  | Target Group              | Officers of Dairy/ Aavin/ Animal Husbandry/ Fisheries/ Sericulture/Sugar Mills/Industries  |
| 5.  | Objectives                | After successful completion of the Programme, the participants are able to :<br>1. Understand the Emotional Intelligence and its role in work life<br>2. Help participants determine influence and leadership strategies that will increase people's sense of importance<br>3. Encourage participants to act on their thoughts<br>4. Make good Interpersonal Relationship  |
| 6.  | Methodology               | 1. Lecture cum discussion<br>2. Role play method   |
| 7.  | Content                   | 1. Basis of Emotional Intelligence<br>2. Self- Awareness and Emotional Regulation<br>3. Improve Communication and Build Relationship through Emotional Intelligence<br>4. Dealing with Difficult People<br>5. Understanding the Interpersonal Relationship<br>6. Learning to Communicate Effectively   |
| 8.  | Course fee                | Lodging, working lunch, training materials, material kit, stationery etc., will be provided by the institute as a part of the training. Breakfast and dinner cost shall be borne by the participants.  |
| 9.  | Location of the Institute | The Institute is located at Chinnaudaippu which is 13 kms from Periyar Shopping Complex Bust Stand, Madurai. There is a bus service bearing the number 10M at 09.00 A.M. from Periyar Shopping Complex Bus Stand to the Institute Campus.<br>In case the participants miss this bus, they can board the city bus from Periyar Shopping Complex Bus stand bus nos. 10F, 37, 39, 56, 72 and 76 and get down at Chinnaudaippu bus stop. The campus is situated one kilometer from the Chinnaudaippu bus stop. |
| 10. | For further details       | G. Jeyanthi/ Faculty/Course Coordinator<br>Phone Nos. 0452-2690056 Fax: 0452- 2690054<br>E-mail : <a href="mailto:icmmadurai@gmail.com">icmmadurai@gmail.com</a> , <a href="mailto:info@icmmadurai.in">info@icmmadurai.in</a>  |

